

KEY PROTECT INSURANCE

INSURANCE PRODUCT INFORMATION DOCUMENT

Company: West Bay Insurance PLC

Product: Key Protect Insurance

West Bay Insurance PLC. Registered in Gibraltar (Reg No. 84085). Registered Office: 846 - 848 Europort, Gibraltar. West Bay Insurance PLC is regulated by the Gibraltar Financial Services Commission and subject to limited regulation by the Financial Conduct Authority and the Prudential Regulation Authority in respect of underwriting insurance business in the UK (No. 211787)

This document provides a summary of the key information relating to Key Protect and should be read in conjunction with your Policy Wording to ensure you understand the full terms and conditions that apply.

WHAT IS THIS TYPE OF INSURANCE?

This policy covers you if, during the period of insurance, an insured key is accidentally lost, stolen or accidentally damaged. We will pay up to £1500 for locksmith charges, new locks, replacement keys, onward transport costs (up to £75 per day for up to three days), vehicle hire costs (up to £40 per day for up to three days) and accommodation costs of up to £120 if you have no access to your home



WHAT IS INSURED?

Cover for your car / accessories, and your personal belongings:

- ✓ Locksmith charges if your insured keys are lost, stolen, damaged or locked in your home or motor vehicle.
- ✓ New locks if there is a security risk to your motor vehicle or home due to the loss or theft of your insured key.
- ✓ Replacement keys if your insured keys are stolen, deemed permanently lost, or broken.
- ✓ Onward transport costs up to £75 per day for up to 3 days if you have no access to your motor vehicle while away from your home due to lost, stolen or broken keys.
- ✓ Vehicle hire costs up to £40 per day for up to three days if you are unable to use your motor vehicle while away from your home due to lost, stolen or broken keys.
- ✓ Accommodation costs up to £120 if you have no access to your home.
- ✓ We will pay a £20 reward to the finder of your lost insured keys.



WHAT IS NOT INSURED?

- ✗ Any sum claimed where it is not possible to produce receipts or invoices for payments made by you.
- ✗ Insured keys lost or broken by, or stolen from, someone other than you or a member of your immediate family.
- ✗ Any costs other than the replacement of insured keys where you have access to duplicate keys unless in the event of an emergency.
- ✗ Any property other than an insured key and its associated lock or ignition system, and any immobiliser, infrared handset and/or alarm attached to the insured key.
- ✗ Any loss of market value to your motor vehicle
- ✗ Locks that are damaged prior to the accidental loss, theft or accidental damage of insured keys.
- ✗ More than 2 keys per lock per claim.
- ✗ Any part of any claim, if during the waiting period of 48 hours your insured keys are found, unless you are in an emergency situation.
- ✗ Claims arising from any deliberate or criminal act by the insured, or arising from failure to take steps to safeguard an insured key.



ARE THERE ANY RESTRICTIONS ON COVER?

- ! The maximum payable in any one period of insurance is £1500
- ! Loss or theft claims must be reported to the police within 48 hours of discovery and an incident report number obtained.
- ! Claims must be reported to the claims administrator within 30 days.
- ! No claim will be paid for:
 - Events occurring within 48 hours from the start date
 - Sums where it is not possible to produce receipts or invoices for payments made.



WHERE AM I COVERED?

- ✓ You are covered within the United Kingdom, Channel Islands and Isle of Man.



WHAT ARE MY OBLIGATIONS?

- You are required by the provisions of the Consumer Insurance (Disclosure and Representations) Act to take care to supply accurate and complete answers to all the questions in the declaration and to make sure that all information supplied is true and correct. You must tell us of any changes to the answers you have given as soon as possible. Failure to advise us of a change to your answers may mean that your policy is invalid and that it does not operate in the event of a claim.



WHEN AND HOW DO I PAY?

This insurance is provided as standard with your insurethebox policy so there is no additional premium to be paid.



WHEN DOES THE COVER START AND END?

This policy runs concurrently with your motor insurance policy for a maximum of 12 months from the start date shown on your schedule, unless it is cancelled by us or you before then. If your motor insurance policy is cancelled, all cover under this policy will also end.



HOW DO I CANCEL THE CONTRACT?

This policy can only be cancelled at the same time as your motor insurance policy. As this Key Protect cover is included as standard with your motor insurance policy and you have not paid any additional premium for this cover, no refund will be applicable. You can cancel your motor insurance this policy at any time by contacting insurethebox on 0333 103 0000, using Live Chat or by emailing us at service@insurethebox.com